

## Delta Dental of AR Website - Member Quick Reference Guide

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### Getting started

- Go to [www.deltadental.com](http://www.deltadental.com)
- Look on the Home page under LOGIN section
- Click the link for REGISTER
- Follow the instructions to select your user name and password

### Logging on

- Go to [www.deltadental.com](http://www.deltadental.com)
- Enter your user name and password in the boxes in the LOGIN section
- Click the green GO link

Once you have your user name and password, you can log into our secure site to access valuable benefits information. Access is free and unlimited. Visit as many times as you need to view and/or print copies of your coverage information.

**Log into [www.deltadental.com](http://www.deltadental.com) with your user name and password to access the Resource Center:**

### View your benefits

This section of the secure website provides you with an overview of your Delta Dental coverage. Here you will find:

- The type of coverage you have with Delta Dental
- The dates that your coverage was effective
- Individuals covered under your plan
- Benefit maximum and deductible amounts
- Plan benefits used to date by each covered individual
- What Delta Dental will consider for each benefit category

### Track claims, print Certificate, Schedule of Benefits, Explanation of Benefits and ID card

After you have visited the dentist, use the Claim Status section to confirm the status of the claim. Most importantly, you can check to see exactly how much you will owe for each service. You can even print your own Explanation of Benefits.

Need a new ID card, just select Print ID Card!

### Access forms

Important forms are available from the Forms section. If you visit a non-participating provider, you can download a claim form from the website. There is also a form to authorize the release of protected health information.

**No login necessary to access:**

### Find a dentist

One of the most popular sections of our website is the Find a Dentist section. You do not need to be logged into your account to search for a dentist. Simply click on any Find a Dentist links found throughout the website and you can search for dentists who participate with Delta Dental. You can search for a network provider based on your location and within a certain mile radius. You may also search by provider name and specialty.

### Forgotten password and/or user name

Sometimes it is hard to remember all the different user names and passwords you use for different websites. If you forget your [deltadental.com](http://www.deltadental.com) login information, help is just a mouse click away. Simply go to the Home page and click on "Forgot your *username* or *password*?"